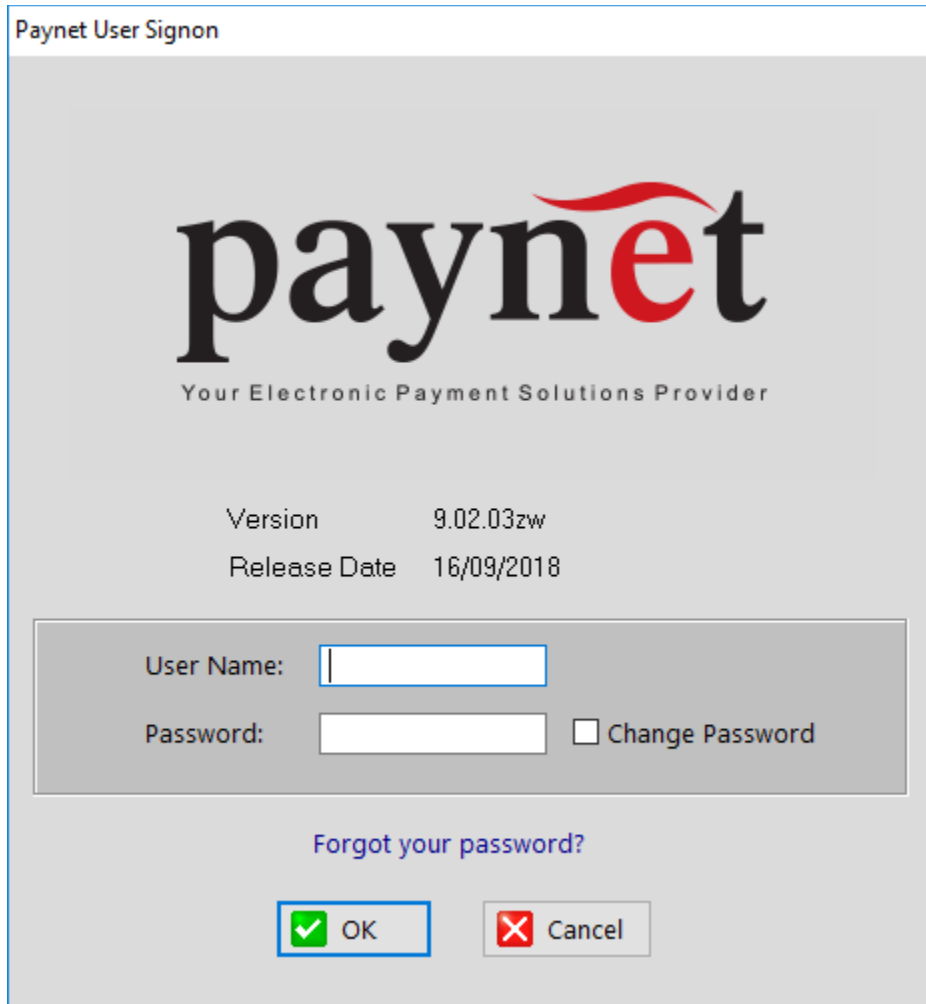


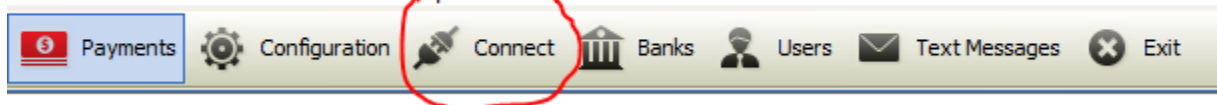
After submitting your contract form to the bank. To receive your security keys, please follow the below instructions:

Step 1] Log on to your Paynet application.

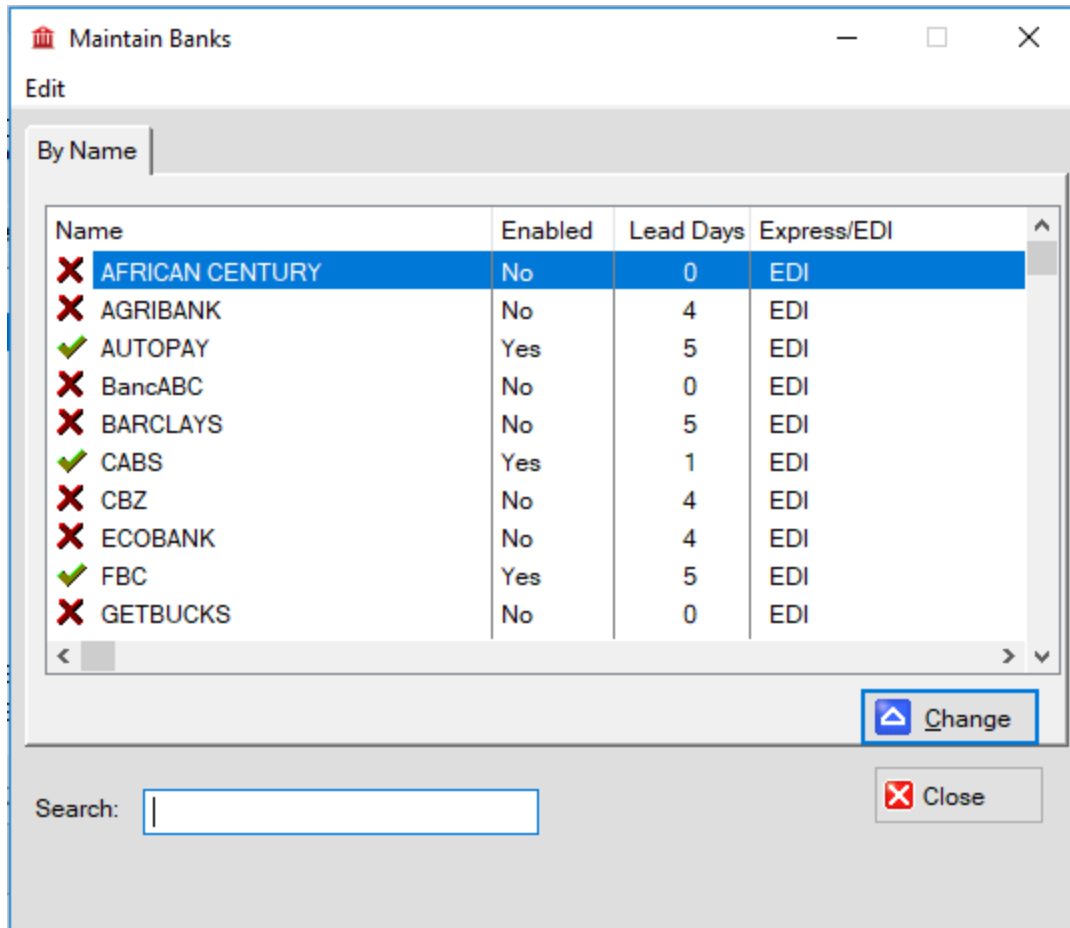


The image shows the 'Paynet User Signon' window. At the top, it says 'Paynet User Signon'. Below that is the 'paynet' logo in black and red, with the tagline 'Your Electronic Payment Solutions Provider'. Underneath the logo, it displays 'Version 9.02.03zw' and 'Release Date 16/09/2018'. There are two input fields: 'User Name:' and 'Password:'. To the right of the password field is a checkbox labeled 'Change Password'. Below the input fields is a link that says 'Forgot your password?'. At the bottom, there are two buttons: 'OK' with a green checkmark icon and 'Cancel' with a red X icon.

Step 2] Make sure you have an internet connection, then click on '**Connect**'



Step 3] When the connection is complete, close the dialog box. You will notice a '**Banks**' button *at the top of your Paynet screen*, click on this, then scroll down to your bank in the list, there should be either a Green tick or a picture of a key there.



You are now ready to start transmitting.

If you face any challenges, please feel free to contact our Customer Service department

Our Customer Service department contact details are highlighted below;

- Tel: +263 (4) 369213-30 or +263 (292) 8854309/70/76
- VOIP Number: 08677004338
- Mobile: 0772 218 546, 0772 600 916 or 0772 606 548
- Email: helpdesk@payserv.co.zw